



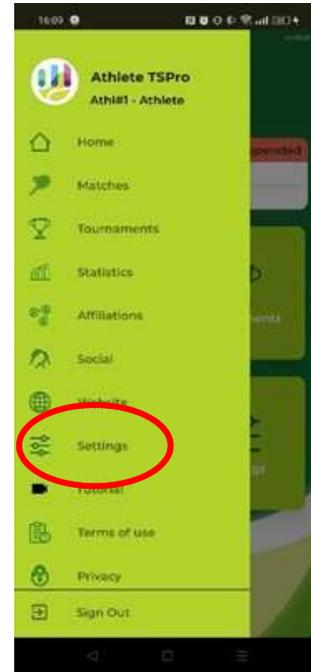
Author	Version	Date	Description	Language
<b>Roberto Galante</b>	1.0.0	17/02/2025	Faq 23 – Profile editing	En



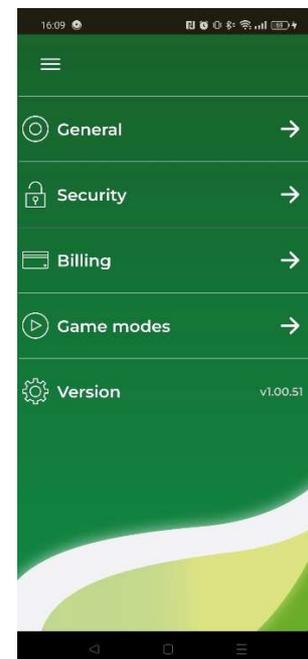
## Profile editing

User information, with the exception of the nickname, can always be changed by the user. Changes can be made either via the TSPRO app or via [tspro.app](https://tspro.app) website

To edit the profile from the TSPRO app, once logged in, go to the “Settings” menu from the main menu



Every profile information can be accessed from the configuration menu



## General

The information enclosed in the General section is as follows:

Name	Through this option you will be able to edit your name
Man/Woman	Through this option you will be able to indicate your gender
Registration Date	The date you registered with the system is indicated. The date is not editable
Birthdate	Through this option you will be able to change your date of birth
Country	Through this option you can change your nationality. The information may make it easier to find clubs and tournaments
Region/City	Through this option you can change your region or city of residence. The information will make it easier to search for clubs and tournaments
Format Date	Tells the system your preference in displaying dates.
Language	Through this option you can change the language of the system.
Photo	Through this option you can change your photo, see the appropriate FAQ
Subscription	Indicates your current subscription type



## Security

The information enclosed in the Security section is as follows:

eMail	It is possible to view the email used to create the account. This information is not editable
Password	Through this option you can change the password for access to the system
Newsletter registration	Through this option you can enable or disable the receipt of newsletters from the system
Delete user	Through this option, in compliance with the policies available on both the site and the app, you will be able to cancel your subscription to the system. Read the terms of service in case of current paid subscriptions.



### Billing

The information enclosed in the Billing section is the minimum and necessary information needed to issue an invoice.

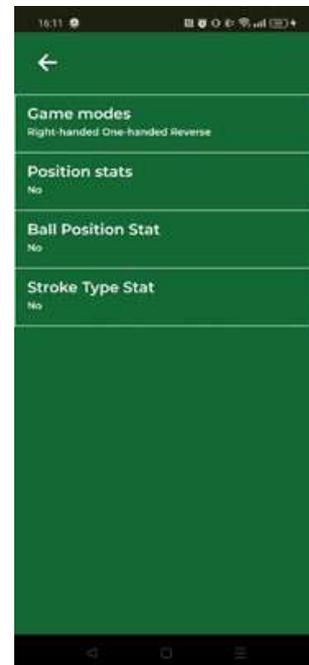
Read the terms of service for billing management. In any case, billing will be issued directly by the accounting team. Send an eMail to [support@tspro.app](mailto:support@tspro.app) in case you wish to receive an invoice for services purchased



### Game Mode

The information enclosed in the Game Modes section is as follows:

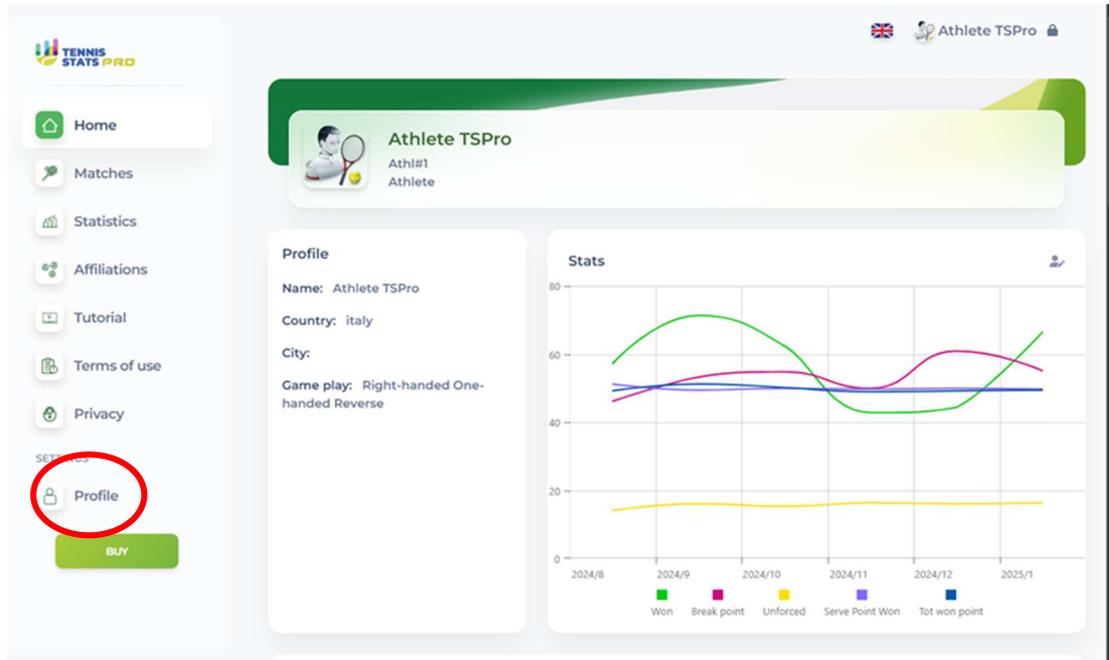
Game modes	Indicates to the system and other users, your game setting (right-handed, left-handed, etc.).
Position Stats	Tell the system if you want to manage the player's position at the time the score is taken. Refer to the specific FAQ in the Match section
Ball position stat	Tells the system if you want to manage the position of the ball when the score is taken. Refer to the specific FAQ in the Match section
Stroke type stat	Tells the system if you want to manage in detail the type of stroke (back or slice) when taking the score. Refer to the specific FAQ in the Match section



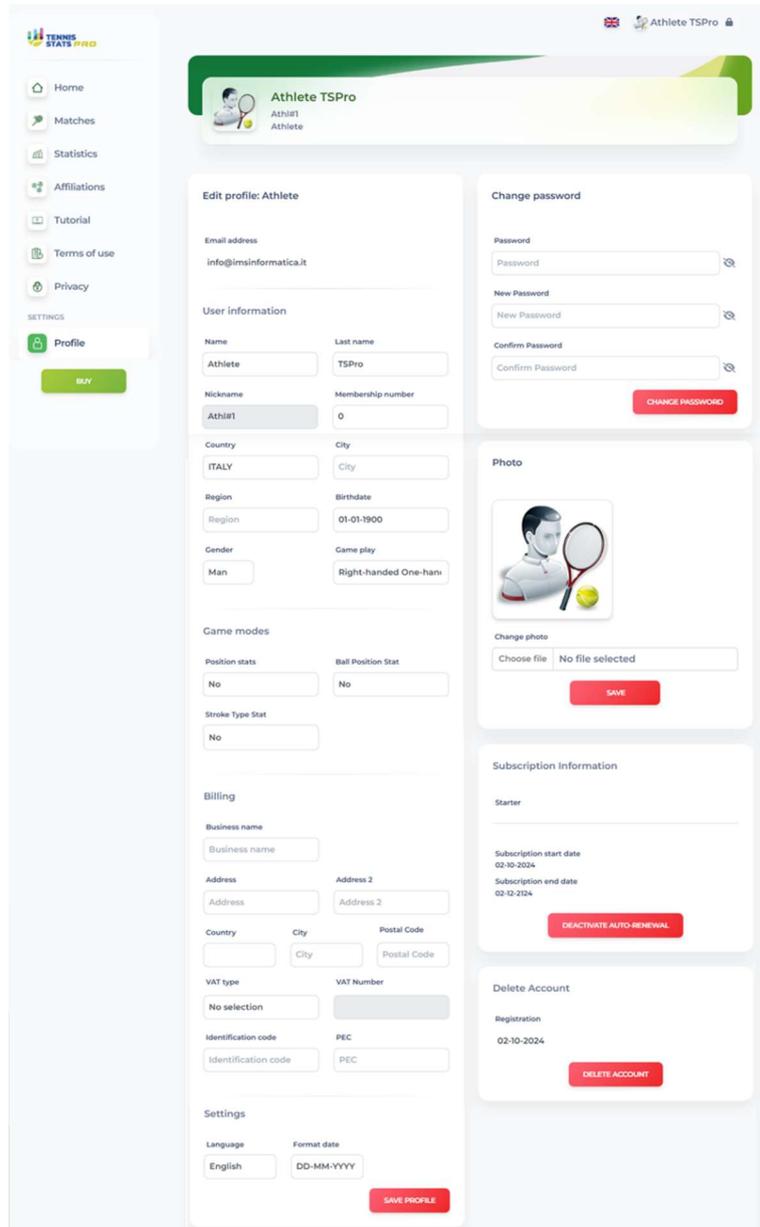
### Version

The current version of the app is displayed

To edit your profile via the [tspro.app](http://tspro.app) website, once logged in, use the “Profile” menu item from the main menu.



The system will display the window, below, where the same sections identifiable through the app will be visible.



The screenshot shows the 'Athlete TSPRO' profile editing interface. On the left is a navigation menu with options: Home, Matches, Statistics, Affiliations, Tutorial, Terms of use, Privacy, and a 'SETTINGS' section containing 'Profile' (highlighted) and 'BLV'. The main content area is titled 'Athlete TSPRO' and contains several sections:

- Edit profile: Athlete**: Shows the email address 'info@imsinformatica.it'.
- User information**: Includes fields for Name (Athlete), Last name (TSPRO), Nickname (Athlet1), Membership number (0), Country (ITALY), City, Region, Birthdate (01-01-1900), Gender (Man), and Game play (Right-handed One-hand).
- Game modes**: Includes Position stats (No), Ball Position Stat (No), and Stroke Type Stat (No).
- Billing**: Includes Business name, Address, Address 2, Country, City, Postal Code, VAT type (No selection), VAT Number, Identification code, and PEC.
- Settings**: Includes Language (English) and Format date (DD-MM-YYYY). A 'SAVE PROFILE' button is at the bottom.
- Change password**: Includes fields for Password, New Password, and Confirm Password, with a 'CHANGE PASSWORD' button.
- Photo**: Shows a placeholder image of a tennis player and a 'Change photo' section with a 'Choose file' button and a 'SAVE' button.
- Subscription Information**: Shows 'Starter' subscription with start date 02-10-2024 and end date 02-10-2024, and a 'DEACTIVATE AUTO-RENEWAL' button.
- Delete Account**: Shows registration date 02-10-2024 and a 'DELETE ACCOUNT' button.

Please remember to press the button depicted to save the individual sections if you proceed to edit the data in them.

### Profile eMail

It is possible to view the profile eMail. It is not possible to edit the eMail from the site.

For additional sections refer to the previous descriptions given in the section describing editing the profile from the app.